# Analysis Report 2019-20
Structured feedback Received from Students

Sr.no.	Questions	Excellent (%)	Very Good (%)	Good (%)	Average (%)
1.	Punctuality in the class	46.5	27.9	17.1	8.5
2.	Completes syllabus	41.9	27.9	20.9	9.3
3.	Scheduled Organisation of Class Tests, Quizzes and Seminars	33.3	32.6	22.5	11.6
4.	Focus on Syllabus/ Command on Syllabus	39.5	31	20.2	9.3
5.	Self Confidence	48.1	22.5	20.9	8.5
6.	Communication Skills	38.8	30.2	24	7
7.	Skill of Linking Subject to Practical Life and Creating Interest in Class	38.8	28.7	18.6	14
8.	Uses of Innovative Teaching Methods	37.2	33.3	17.8	11.6
9.	Skills of Addressing Inappropriate Behavior of Students	43.4	23.3	23.3	10
10.	Helps Students in Facing Physical, Emotional and Learning Challenges	38.8	27.1	24	10.1

Govt. College Naura has total 383 students and out of which 133 students submitted their feedback. This feedback is obtained from students to know about their opinion towards teaching and non-teaching staff, infrastructure of college and college administration. The responses of students are collected through Google form and analyzed which is as under: -
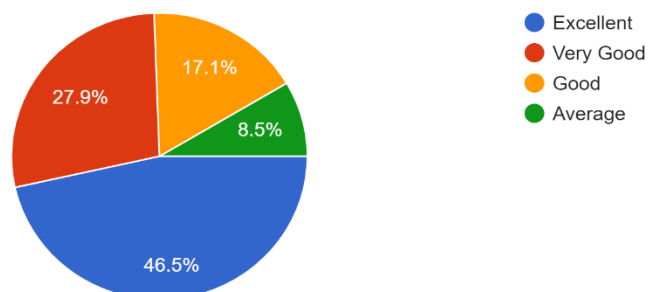

1. Teachers Punctuality in Class: As shown by the Pie chart 46.5 % students are highly satisfied with the punctuality of their teachers in class and marked it in excellent scale. 27.9% students take the punctuality of their teachers as very good and 17.1% students marked teacher's punctuality as good.
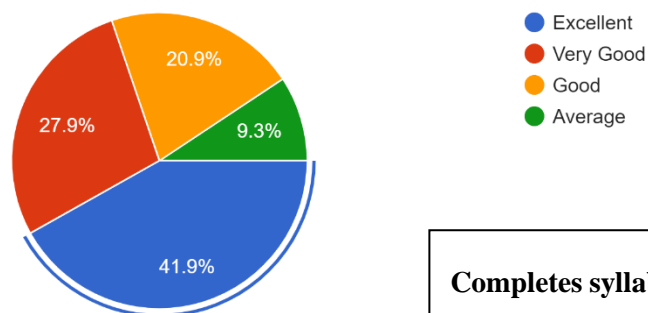
Completes syllabus

2. Completes syllabus: Students through survey conveyed that teachers are very particularabout completing syllabus. 41.9 % students felt that teachers excellently pay attention to curriculum and completes syllabus on time. 27.9% students are of view that teacher's approach is very good towards completing syllabus. 20.9% and 9.3% rated it as good and average respectively.
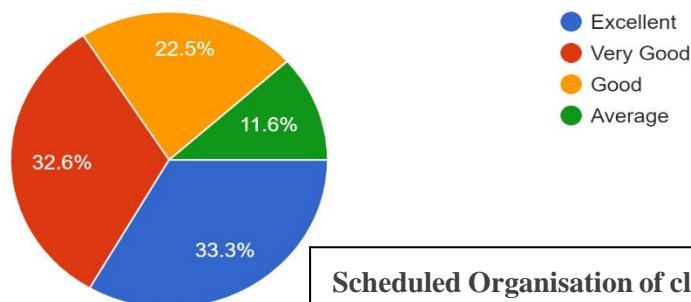
**Scheduled Organisation of class Tests and Quizzes**

3.   Scheduled Organisation of class Tests and Quizzes: It is evident from above pie chart that the 32.6% students thought that their class tests were taken on time and teachers' approach is very good in this regard. To update their knowledge frequently quizzes were organised and students were quite satisfied with it. 33.3% students were of the view that teachers' excellently organised quizzes and seminar on time and they got benefited out of it. 22.5% rated this skill of teachers as good.
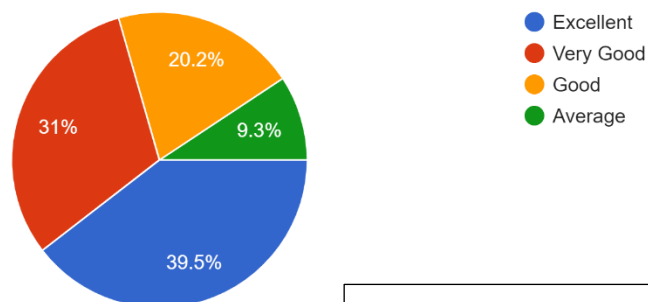

Focus and Command on Syllabus

4.   Focus and Command on Syllabus: As it is shown by the Pie chart that the students

were ofview that 39.5% teachers have excellent Focus and command over their subjects and 31% were highly satisfied with the performance of command on syllabus of teachers and they rated it as very good. 20.2 % rated the command on syllabus as good which is a sign of satisfaction of students.
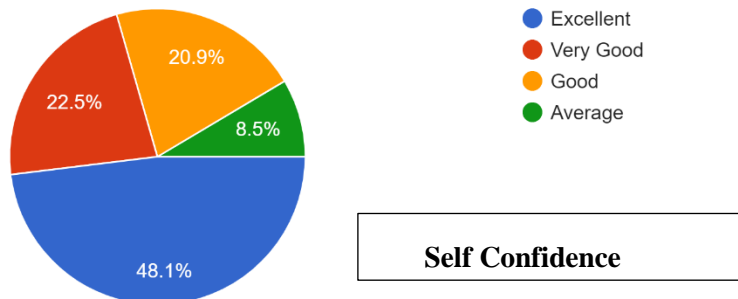
Self Confidence

5.   Self Confidence: It is depicted from above analysis that, according to students their teachers and mentors are very confident and have all the abilities to motivate them. 48.1% and 22.5% were the percentage of students that rate their teacher as excellent and very good respectivelyin rating scale for their self-confidence and exhibition of their soft skills. Only 20.9% students rate the confidence of their teachers as good which is quite satisfactory.


Communication Skills
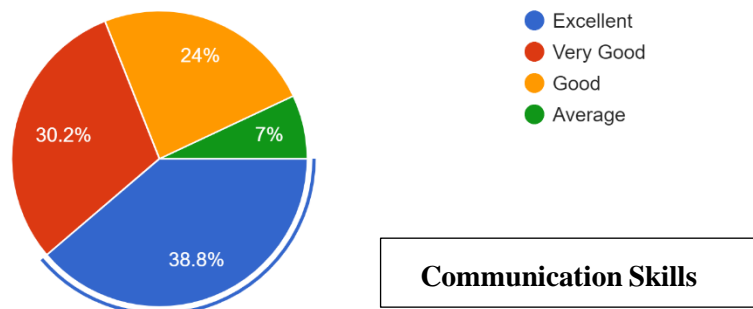
6.   Communication Skills: There were a significant percentage of students that depicts that the communication skills of teachers are excellent which is 38.8% of total students. Fair percentage i.e 30.2% students rated communication skill of their teachers as very good and 24% consider that communication skills are good.
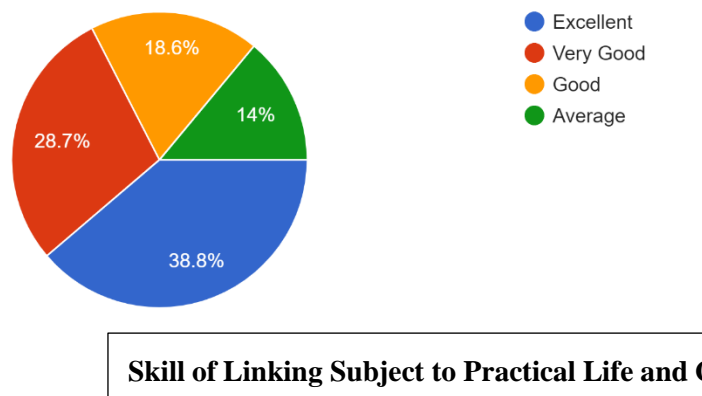

Skill of Linking Subject to Practical Life and Creating Interest in Class

7.   Skill of Linking Subject to Practical Life and Creating Interest in Class: Ability of teachers to link their subject with practical life or current scenario always creates interest of students in class. 28.7 % students are highly satisfied with this ability of their teachers.It is also shown in above Pie chart that a fair percentage of students that is 38.8% rated as excellent to the skill of their teachers to relate their subject with practical aspect of life. 18.6% students marked this ability of teachers as good.


| Excellent |
| Very Good |
| Good |
| Average |
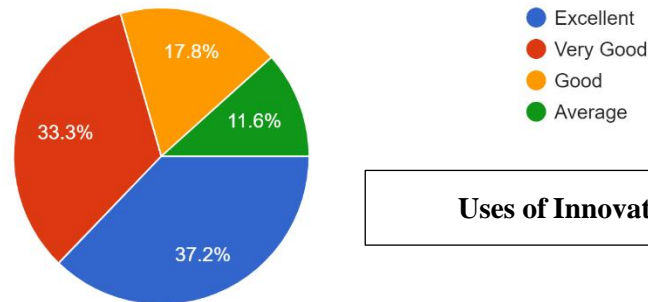
Uses of Innovative Teaching Methods

8.   Uses of Innovative Teaching Methods: As per changing environment teaching pedagogy should be changed to create interest in the subject and develop understanding of curriculum. 33.3% students rated this ability of teachers as very good. 37.2% students scaled it as excellent and a satisfactory percentage of students that is 17.8% rated it as good which is an acceptable percentage for an organisation.

| Excellent |
| Very Good |
| Good |
| Average |
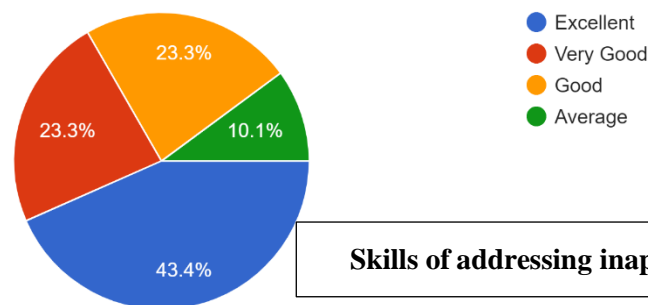
Skills of addressing inappropriate Behavior of Students

9.   Skills of addressing Inappropriate Behavior of Students: To create better learning environment teachers should possess the skill of addressing inappropriate behavior of the students. A high percentage of students i.e 43.4% marked this skill of their teachers as excellent. 23.3% considered this ability of teacher as very good and 22.3% scaled it as good.
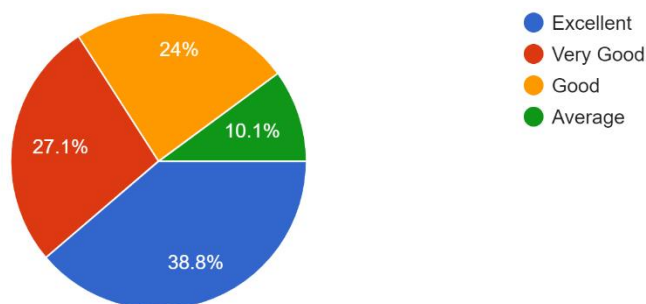
Helps Students in Facing Physical, Emotional and Learning Challenges

10.   Helps Students in Facing Physical, Emotional and Learning Challenges: Now a day's teachers have to perform the role of student's mentor as well as have to help them to face challenges in term of physical, emotional and learning instabilities. 38.8% students think that their teachers were excellently performing their role. 27.1% students scaled teachers ability to address these challenges as very good and 24% scaled it as good.

# Analysis report 2019-2020

Feedback regarding College Infrastructure

Sr.no.	Questions	Excellent (%)	Very Good (%)	Good (%)	Average (%)
1.	Library rating				
	a) Sitting Facilities	44.9	28.3	20.5	6.3
	b) Books Availability	32.8	29.7	25.8	11.7
	c) Issuing of Books During Examination	34.4	19.5	31.3	14.8
	d) Behavior of Library Staff	39.1	25.8	21.9	13.3
2	Sports Facilities	22.8	26	29.1	22
3.	Organisation of Cultural Activities	47.7	25.8	18	8.6
4.	Organisation of Motivational Lectures	40.6	28.1	23.4	7.8
5.	Organisation of Special Days	39.8	31.3	22.7	6.3
6.	Sanitation and Hygiene Facilities	39.1	25.8	25.8	9.4
7.	Overall Environment Conducive for Learning	39.1	31.3	21.1	8.6
8.	Principals Role in Providing best facilities to the welfare of students	49.6	21.3	20.5	8.7
9.	Canteen Facilities	31.3	25.8	26.6	16.4
10.	ICT Facilities	34.4	25	29.7	10.9

| 11.	Dealing of Non-teaching Staff	28.3	26.8	30.7	14.2

1(a) Sitting Facilities: To build a strong learning attitude Educational institution's Library should equipped with books and adequate furniture thus rating of library is a pivotal point in educational institution. 49.9% students think that library has excellent sitting facilities.28.3% students marked sitting facility as very good and 20% students scaled it as good.

Sitting Facilities
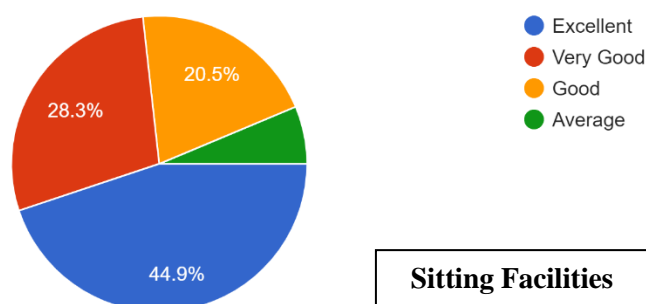
1(b) Books Availability: Books related to curriculum, competitive exams, journals are sufficient in number and32.8% students had rated it as excellent. 29.7% gave very good rating and 25.8% students are of opinion that the books are sufficient and rated it as good. 11.7% students considered that more books should be procured.


Books Availability
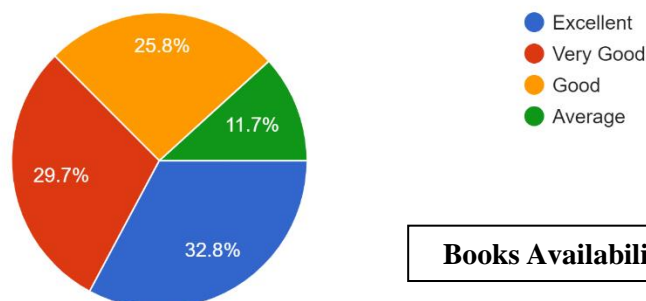
1(c) Issuing of Books during Examination: Students need books during the examination and they are of view that library staff excellently doing their job by providing books when it needed the most. 34.4% students categorized it as excellent performance of duties by library staff, 19.5 % rated it as very good, 31.3% of students rated it as good, 14.8% students are of view that more efforts should be made in this regard and marked it as average.

31.3%

14.8%

19.5%

34.4%

Excellent
Very Good
Good
Average
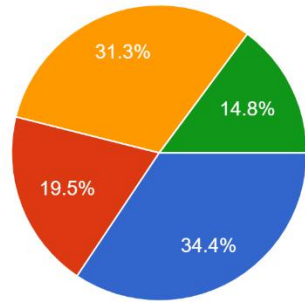
Issuing of Books during Examination

1(d) Behavior of Library Staff: Behavior plays an important role in understanding and development of inter-personal skills. Students are surrounded with a lot of persons who have impact on their behavior and library staff is one of them. 39.1% students are of view that behavior of library staff is excellent. 25.8% students graded it as very good and 21.9% as good.

21.9%

13.3%

25.8%

39.1%

Excellent
Very Good
Good
Average
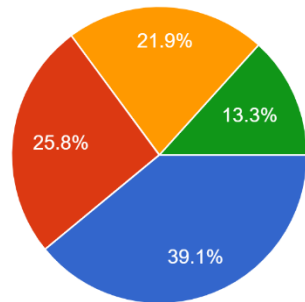
Behavior of Library Staff

2. Sports Facility: Sports facilities place a pivotal role in students' development and progression and students are very much satisfied with sports facilities provided by the College. No doubt there is a lot of scope of improvement. 22.8% students rated it as excellent,26% students thinks that the college provides very good sports facilities to students, 29.1% rated it as good and 22% students rated sports facilities provided by college as average.

29.1%

22%

26%

22.8%

Excellent
Very Good
Good
Average
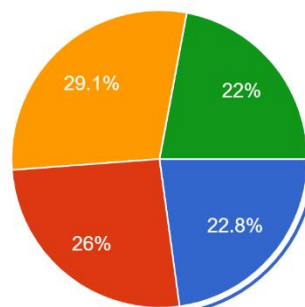
Sports Facility

3. Organisation of Cultural Activities: To ensure all round development of students institution organizes various cultural activities.47.7% students thinks that the college excellently organized cultural activities for holistic development of students, 25.8% students gave very good rating and 18% state it as good.
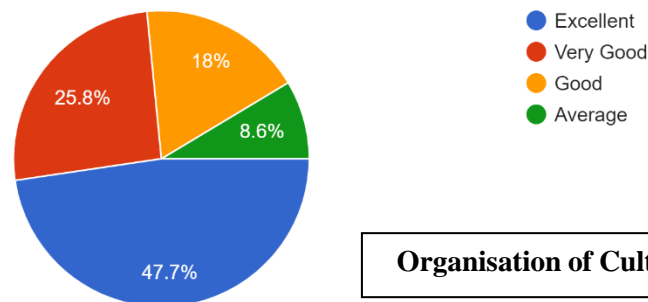
Organisation of Cultural Activities

4. Organisation of Motivational Lectures: To keep the motivation of student at high level it is practice of the college to organise motivational lecture. This activity is considered as highly satisfying by the students and a very good strata of students rated this as excellent which is 40.6%. 28.1% students marked it as very good practice and 23.4 % students rated it as good practice.
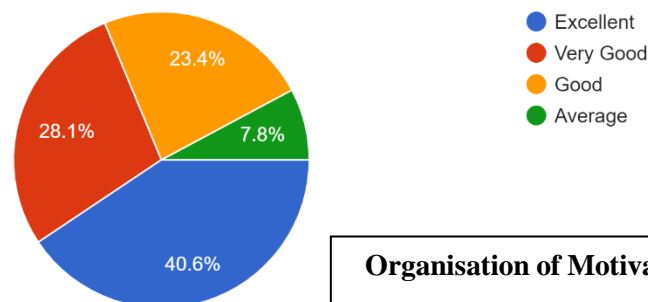
Organisation of Motivational Lectures

5. Organisation of Special Days: In order to memorise our National Heroes College, commemorate all special days to pay tribute to them. 39.8% students rated excellent to this practice. 31.3% students considered it very good and 22.7% voted it as good practice.
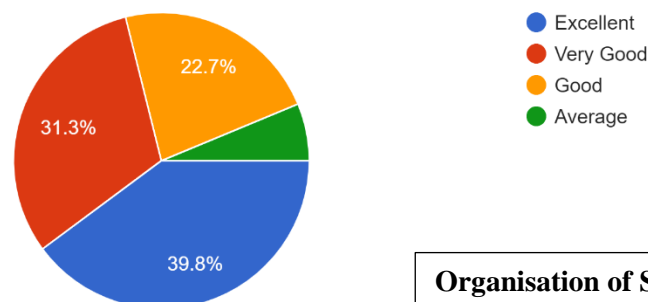
Organisation of Special Days

6.   Sanitation and Hygiene Facilities: Sanitation and hygiene facilities of the college are rated as excellent by 39.1%. 25.8 % students considered it as very good and 25.8% voted as good.
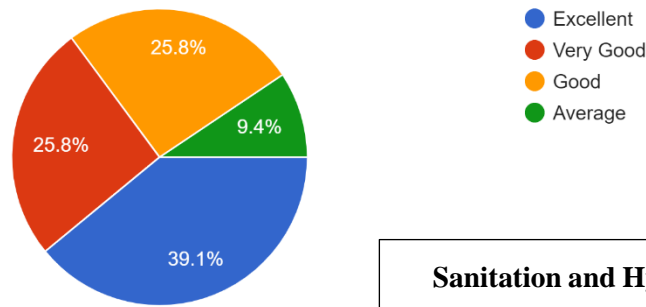

Sanitation and Hygiene Facilities

7.Overall Environment Conducive for Learning: Overall environment of the college is very much admired by the students. 39.1% students rated it as excellent, 31.3% as very good and 21.1% students scaled it as good. Which is a favorable point for institution.
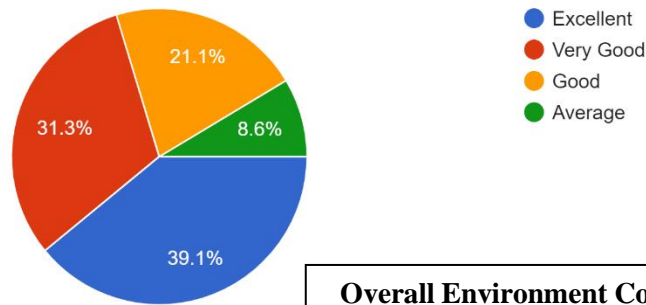


Overall Environment Conducive for Learning

8. Principals' role in providing best Facilities to the Welfare of Students:
 A high percentage i.e 49.6% considered principal play excellent role in the holistic development of theinstitution. 21.3% scaled principal's role as very good and 20.5% marked it as good.
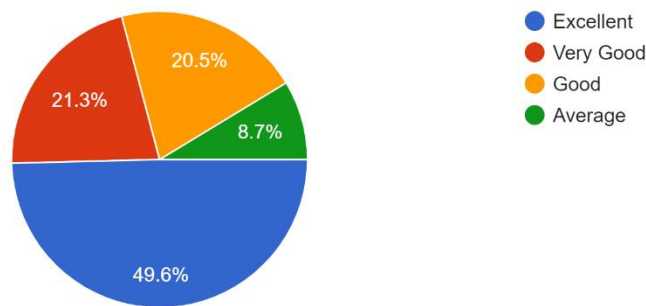

Principals' role in providing best Facilities to the Welfare of Students

9.   Canteen Facilities: College canteen facility is rated excellent by 31.3% students, 25.8% scaled it very good, 26.6% students as good and 16.4% scaled it average facility.
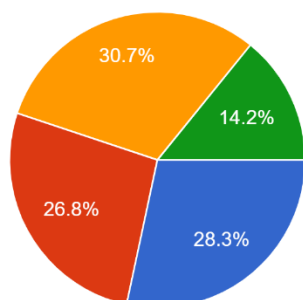

- Excellent
- Very Good
- Good
- Average

26.6%
16.4%
25.8%
31.3%
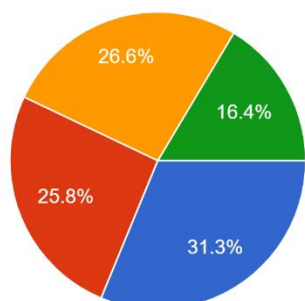
Canteen Facilities

10. ICT Facilities A satisfactory percentage of students i.e. 34.4% rated ICT facilities as excellent, 25% scaled it as very good and 29.7% as good facility. For more understanding and creating interest in computer leaning the institution had to increase the number of computers in computer lab.

- Excellent
- Very Good
- Good
- Average

29.7%
10.9%
25%
34.4%
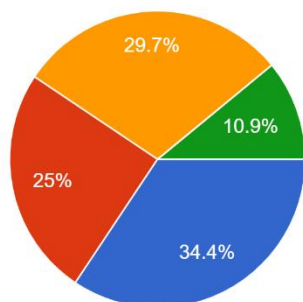
ICT Facilities

11.   Dealing of Non-teaching Staff: Dealing of non-teaching staff is also satisfactory in the college 28.3% students rated it as excellent, 26.8% as very good, 30.7% as good and rest 14. 2% scaled it as average.
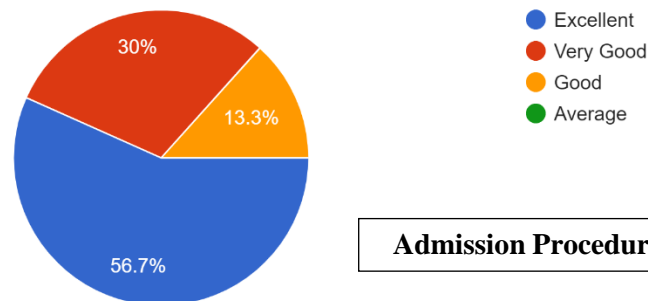

- Excellent
- Very Good
- Good
- Average

30.7%
14.2%
26.8%
28.3%

Dealing of Non-teaching Staff

Analysis Report of Alumni Feedback

2019-2020

Sr. No.	Questions	Excellent (%)	Very Good (%)	Good (%)	Average (%)
1.	Admission Procedure	56.7	30	13.3	-
2.	Fee Structure	36.7	40	20	3.3
3.	Environment	66.7	16.7	16.7	
4.	Infrastructure Facilities	53.3	20	20	6.7
5.	Faculty	50	30	20	
6.	Guidance by Faculty	50	40	10	
7.	Quality of Support material	50	30	20	
8.	Library	76.7	6.7	16.7	
9.	Canteen Facilities	50	26.7	16.7	6.7
10.	Overall Rating of the College	43.3	46.7	10	
11.	Caliber of pass out students	40	50	10	
12.	Rating of Industrial Skill Related Courses included in Programmes	40	43.3	16.7	
13.	Rating of Courses	50	30	20	
14	Quality of Guest Lectures organised in College	56.7	30	13.3	
15	Rating of Activities for Overall Development	46.7	30	23.3	-

On the basis of feedback from the alumni, the college facilities and infrastructure were assessed on the basis of following parameters:

1. **Admission Procedure**: A large proportion of alumni's (56.7%) witnessed the admission procedure excellent. About 30 % and 13.5% observed it very good and good respectively.


Admission Procedure

2. **Fee Structure**: About 36.7% of the alumni's found the fee structure excellent. About 40% found the structure very good and about 20% in good category. Only 3.3% stated the structure in average category.
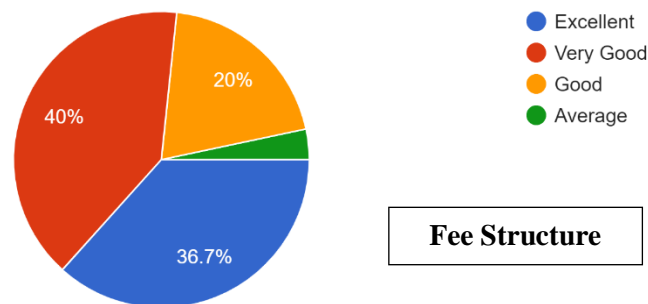

Fee Structure

3. **Environment**: About 66.7% of the alumni's found the college environment excellent. About 16.7 % found the environment very good. Only 16.7% stated the environment in good category.


Environment
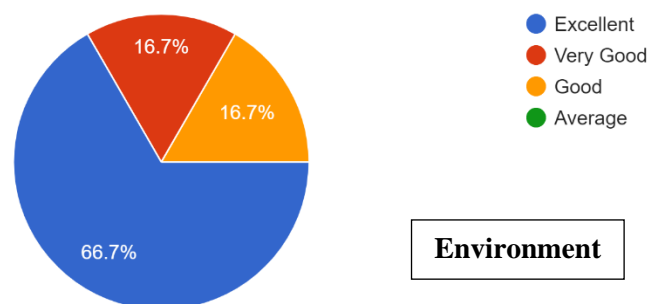
4. Infrastructure Facilities: About 53.3% of respondents found the infrastructural facilities excellent in the college. About 20% found the facilities in very good and good category. Only 6.7% of the alumni's rated the facilities in good and average category.


Infrastructure Facilities
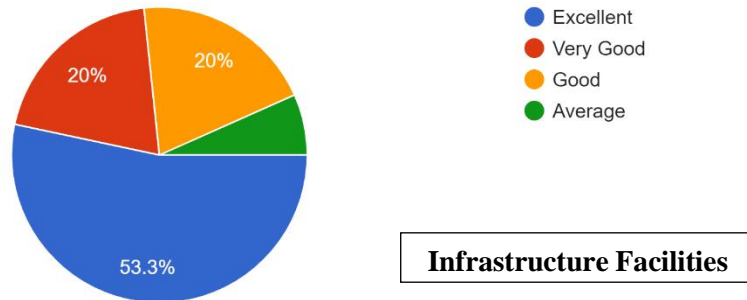
5. Faculty: About half of the total respondents found the college faculty excellent. About 30% found the faculty in very good category. 20% of the alumni's rated the faculty in good category.
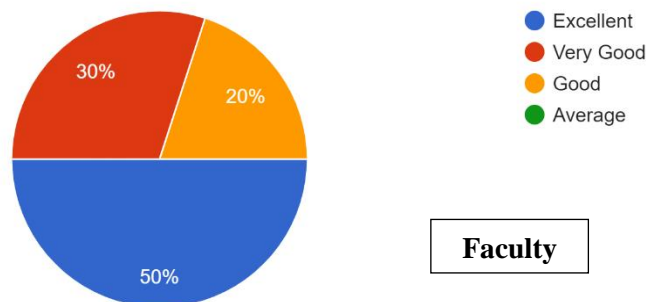
Faculty

6. Guidance Faculty: About 50% of the total respondents found the guidance facilitated by college faculty in excellent category. About 40% found the same in very good category. 10% of the alumni's rated the guidance in good category.


Guidance by Faculty
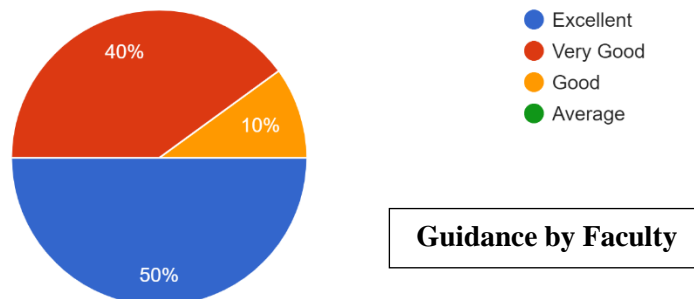
7. Quality of Support Material: The study shows that about 50% of the total alumni found the excellent quality of support material. 30% and 20% found it very good and good respectively.
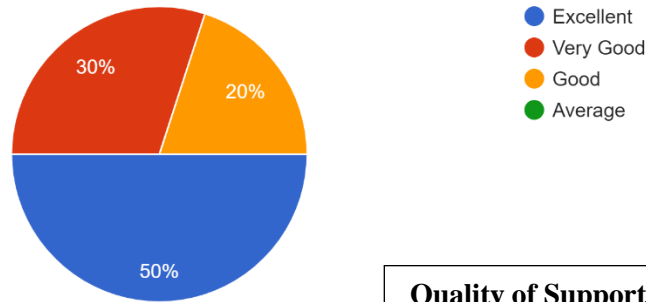
Quality of Support Material

8. Library: Near about three-forth (76.7%) of the total respondents rated the college library in excellent category. About 6.6% found the same in very good category. About 16.7% of the total respondents found the library in good and average category.
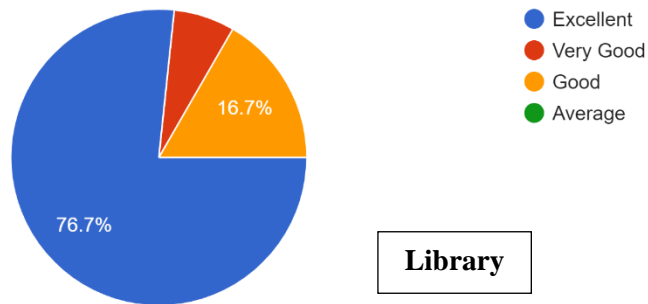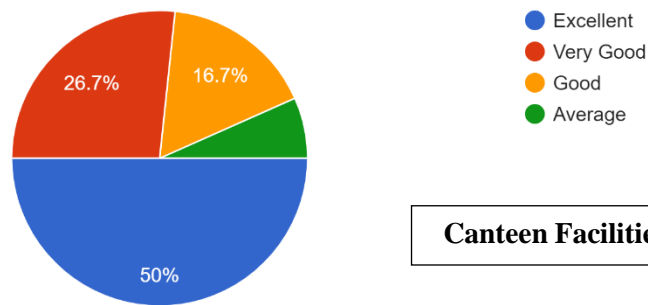

Library

9. Overall Rating of the College: The study shows that about 43.3% of the total alumni rated the college excellent. 46.7% found it very good and only 10 % found the college in good category. No one found the college of the average category.
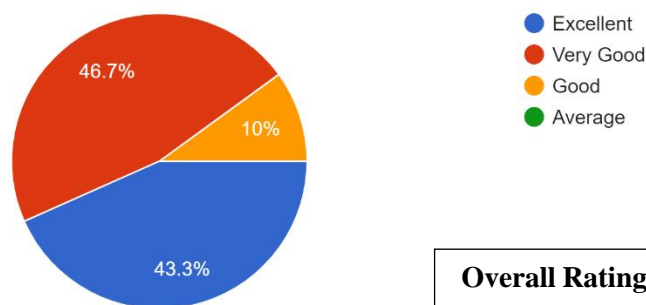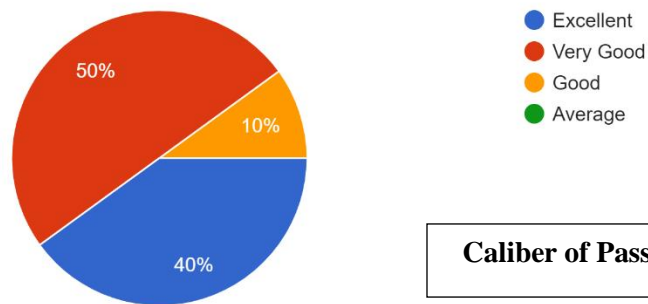

Overall Rating of the College

10. Canteen Facilities: About 50% of respondents found the canteen facilities excellent in the college. About 26.7% found the facilities in very good category. Only 16.7% of the alumni's rated the facilities in good and6.6 rated in average category.

Canteen Facilities

11. Calibri of Pass out Students: The study shows that about 40 % of the total alumni rated the caliber of pass out students in excellent category. 50% found it very good andonly 10 % found the caliber of pass out students in good category.


Caliber of Pass out Students

12. Rating of Industrial Skill Related Courses included in Programmes: About 40 % alumni witnessed excellent industrial skill related courses included in programmes in the college. 43.3% found it very good and 16.7 % stated the same in good category.
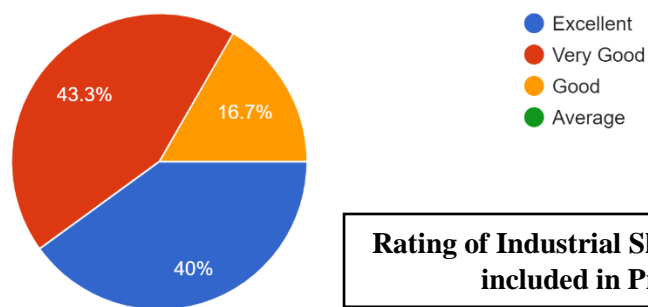

Rating of Industrial Skill Related Courses included in Programmes

13. Rating of Courses: A half proportion (50%) of alumni found the excellent courses in the college. About 30% rated these courses in very good category and near about one fifth of total alumni observed these improvements in good category.

Rating of Courses
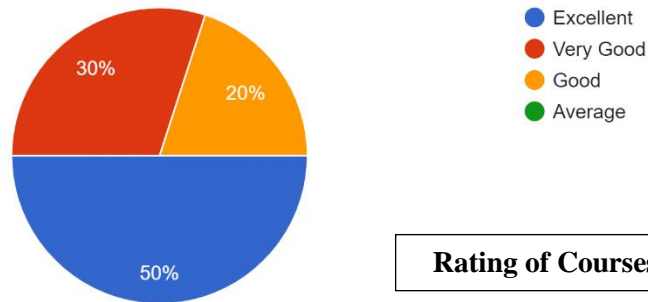
14. Quality of Guest lectures organised in College: A major proportion of the alumni (56.7%) found the excellent quality of guest lectures organised in college. 30% of the alumni observedthese lectures very good. Only about 13.3% of the total alumni found these facilities good on givenfour-point scale.

Quality of Guest Lectures
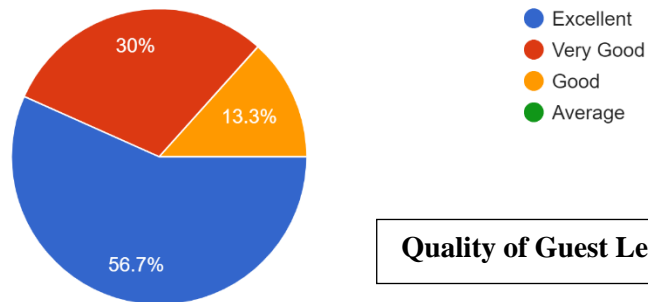
15. Rating of Activities for Overall Development: It has been found in the feedback form of thealumni that 46.7% of the total alumni rated thew overall development of students in excellent category. 30% and 23.3% found it in very good and good category respectively.


Rating of Activities for Overall Development
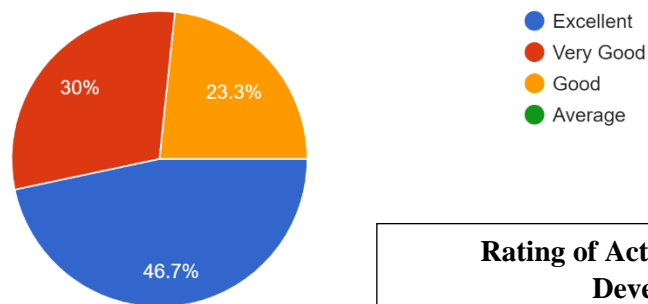
Analysis Report 2019-20
Structured feedback Received from Teachers

Sr. No	Questions	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)
1.	Syllabus Suitability of the course	8.3	75	8.3	8.3	-
2.	Need based Syllabus	16.7	66.7	16.7	-	-
3.	Clearly Defined Aims and Objectives of Syllabus	41.7	50	8.3	-	-
4.	Balanced syllabus between Theory and Application	25	66.7	-	8.3	-
5.	Interesting Courses/ Syllabus of Subjects	50	50	-	-	-
6.	Informative and Knowledgeable Courses/ Syllabus	41.7	28.3	-	-	-
7.	Relevant, Appropriate,Updated Courses with sufficient Reference Material	33.3	25	33.3	8.3	-
8.	Infrastructural Facilities inthe Department	41.7	41.7	8.3	8.3	-
9.	Freedom to Adopt Seminar, Presentation, G.D. and Learners Participation	58.3	41.7	-	-	-
10.	Accessible Staff Canteen	83.3	16.7	-	-	-
11.	Timeliness in Tests and Examinations with Full Coverage of Syllabus	75	25	-	-	-
12.	Freedom to Adopt New Technique and Strategies ofAssessing Students	50	50	-	-	-
13.	Conducive Environment to Teachers and TeacherFriendly Administrations by College	75	16.7	-	8.3	-

|					
14.	Adequate Support for Projects and Research by College	16.7	25	50	8.3	-
15.	Adequate Funding and Support by University forUpgrading Skills	16.7	33.3	25	25	-
16.	Fair Provisions for Professional Development	25	41.7	33.3	-	-

This feedback form obtained to know the level of satisfaction of teachers. An effort is made to measure their satisfaction level with regard to curriculum, professional development and overall environment of the college. The analysis report of it is as follows: -

1. **Syllabus Suitability of the Course:** Major portion i.e 75% of teachers are agreed that syllabus of the course suits to the present requirement of employability. equal percentage i.e 8.3% are strongly agreed, neutral and disagreed respectively to the same fact.
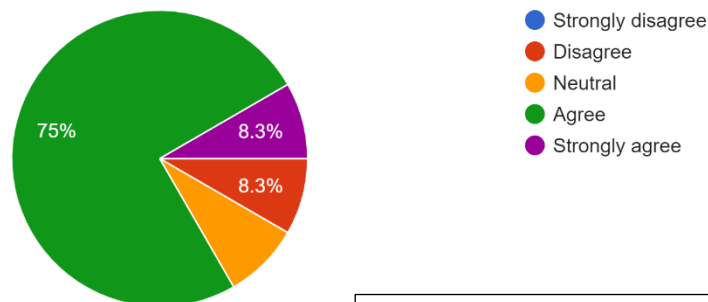

Syllabus Suitability of the course

2. **Need based Syllabus:** Curriculum must be able to cater the need of the hour. 16.7% of teachers are strongly agreed that syllabus is need based. Major portion of teachers (66.7%) are agreed to the fact and 16.7% of teachers have neutral approach towards it.
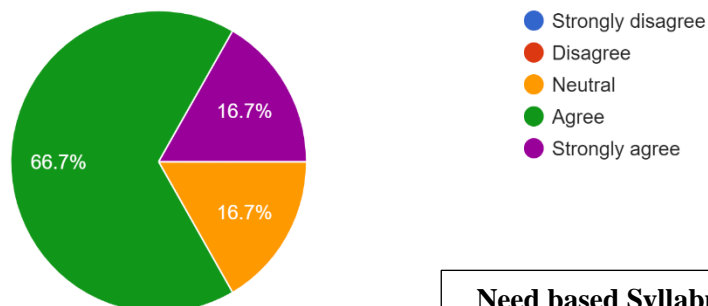

Need based Syllabus

3.   Clearly Defined Aims and Objectives of Syllabus: 41.7% teachers are strongly agreed that there is clearly defined aims and objective of the syllabus. A half proportion of teachers are agreed that syllabus framed having definite and clear objectives. Only 8.3% teachers have neutral approach towards it.

41.7% 8.3% 50%	● Strongly disagree ● Disagree ● Neutral ● Agree ● Strongly agree
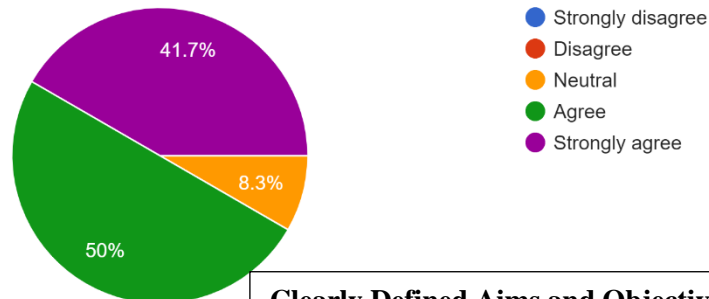
Clearly Defined Aims and Objectives of Syllabus

4.   Balanced syllabus between Theory and Application: There should be balance between theory and applicability of syllabi to increase employability. 25% of teachers strongly agreed to it as shown by pie chart. Major portion i.e 66.7% of teachers agreed to the fact that there is balance between theory and application of curriculum. Only 8.3% are disagreed with the same.

25% 8.3% 66.7%	● Strongly disagree ● Disagree ● Neutral ● Agree ● Strongly Agree
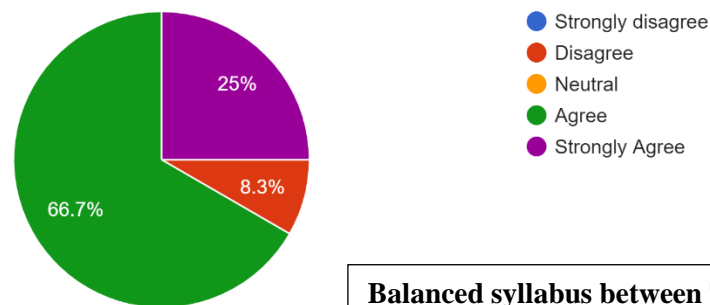
Balanced syllabus between Theory and Application

5.   Interesting Courses/ Syllabus of Subjects: Equal percentage i.e 50% teachers are strongly agreed and agreed that syllabus of the subject is interesting and increased their interest in teaching.

50% 50%	● Strongly disagree ● Disagree ● Neutral ● Agree ● Strongly agree
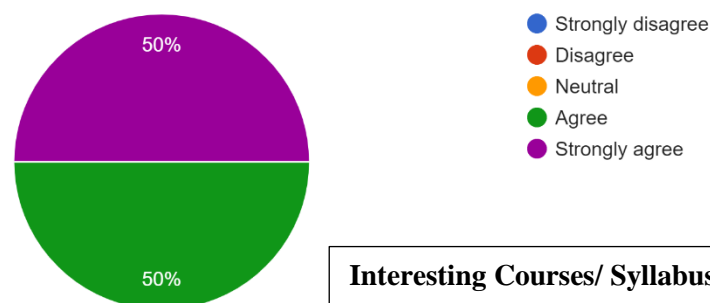
Interesting Courses/ Syllabus of Subjects

6.   Informative and Knowledgeable Courses/ Syllabus: Major percentage which is 58.3% agreed that the syllabus designed by university is informative and knowledgeable. 41.7% of teachers are strongly agreed to the same.


- strongly disagree
- Disagree
- Neutral
- Agree
- Strongly Agree
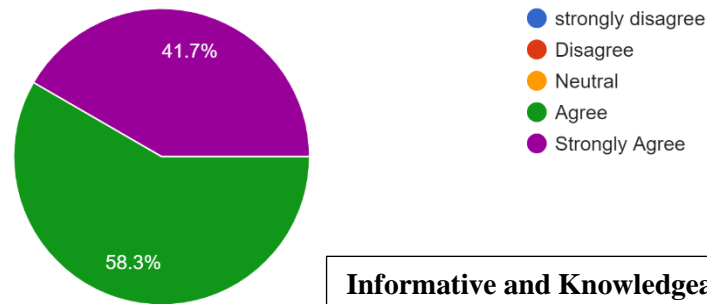
Informative and Knowledgeable Courses/ Syllabus

7.   Relevant, Appropriate, Updated Courses with sufficient Reference Material: For holistic development of students appropriate and updated curriculum is needed and there should be sufficient number of reference books. 33.3% Teachers are highly satisfied and strongly agreed that their syllabus is updated and relevant to current scenario. 25% are agreed and 33.3% had neutral approach and 8.3% disagreed to the same.


- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly Agree
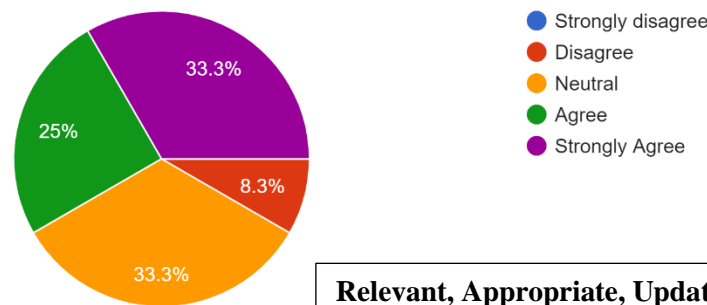
Relevant, Appropriate, Updated Courses with sufficient reference material

8.   Infrastructural Facilities in the Department: As shown in the pie chart teachers are satisfied with the facilities provided by the college. 41.7% teachers strongly agreed that they have provided with adequate facilities in the department. An equal percentage of teachers agreed on the same.8.3% of teachers are disagreed and same percentage of teachers have neutral approach towards it.

● Strongly disagree	
● Disagree	
● Neutral	
● Agree	
● Strongly Agree	
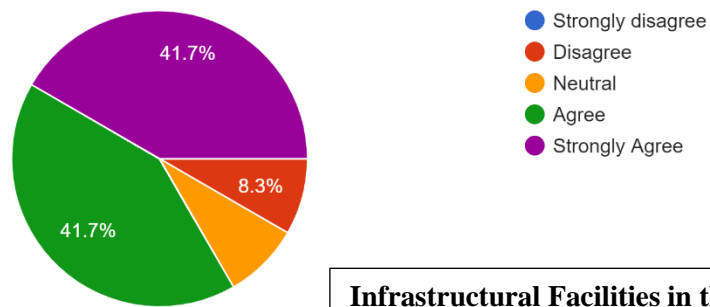
Infrastructural Facilities in the Department

9. Freedom to Adopt Seminar, Presentation, G.D. and Learners Participation: For professional growth of teachers, they should have full freedom to attend seminar, presentation, Group Discussion and learner's participation. A very high percentage of teachers which is 58.3% strongly agreed that for their professional development they can attend seminar, workshop and group discussion whenever needed, 41.7% teachers also agreed on the fact.


● Strongly disagree	
● Disagree	
● Neutral	
● Agree	
● Strongly Agree	
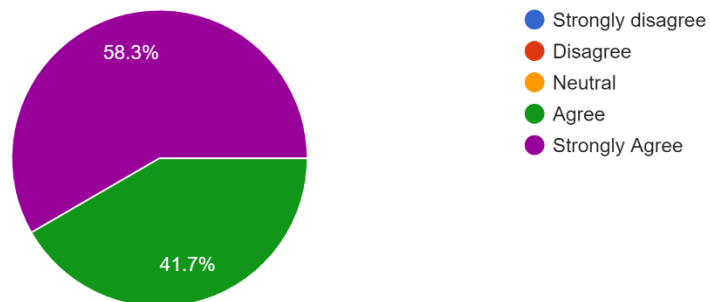
Freedom to Adopt Seminar, Presentation, G.D. and Learners Participation

10.   Accessible Staff Canteen: Analysis of pie chart revealed that 83.3% teachers strongly agreed on the fact that the Staff canteen is easily accessible and rest 16.7% teachers also share same opinion by agreeing on it
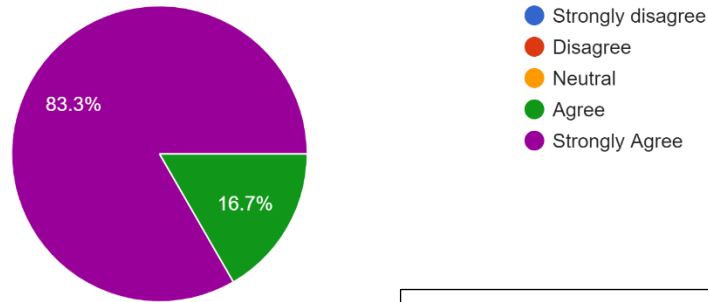
Accessible staff Canteen

11. Timeliness in Tests and Examinations with full Coverage of Syllabus: As it is expressed from the above pie Chart major portion 75% teachers strongly agreed that tests and examinations are conducted on time and there is no delay in it. Rest 25% shares the same view by agreeing on the same.
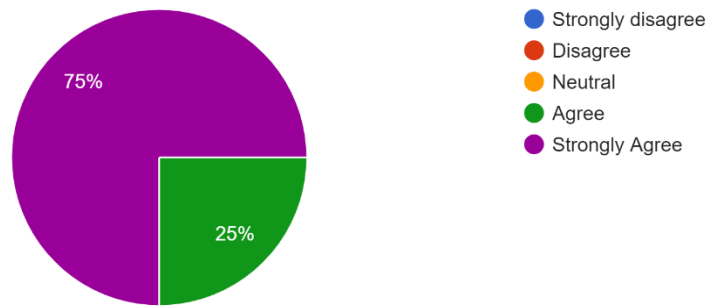
**Timeliness in Tests and Examinations with full Coverage of Syllabus**

12. Freedom to Adopt New Technique and Strategies of Assessing Students: 50% teachers strongly agreed that they enjoy all the freedom to adopt new technique and strategies to assess the students. Equal percentage agreed to the same.

Freedom to adopt New Technique and strategies of assessing

.

13. Conducive Environment to Teachers and Teacher friendly Administration:
75%teacher strongly agreed upon that the environment of institution is very conducive and administration provide support whenever needed. 16.7% teachers also share same view by agreeing on the same. 8.3% are disagreed upon the opinion that environment of the college is conducive and teacher friendly
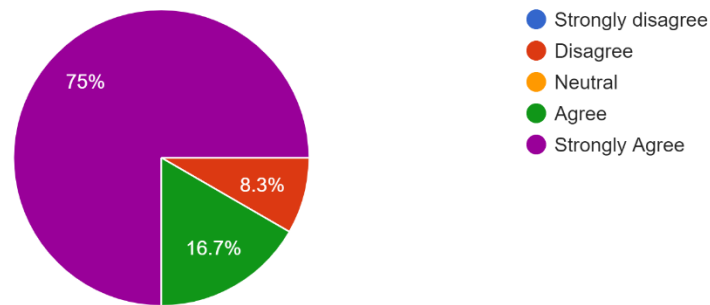

| Conducive Environment to teachers and teacher friendly administrations by College |

14. Adequate Support for project and Research by College: o n l y 25% teachers agreed upon that college provide support for projects and Research work. Half percentage (50%) teachers were neutral in their approach. 16.7% were strongly agreed for the same and 8.3% disagreed to the fact that the adequate support for research is provided by college.
.
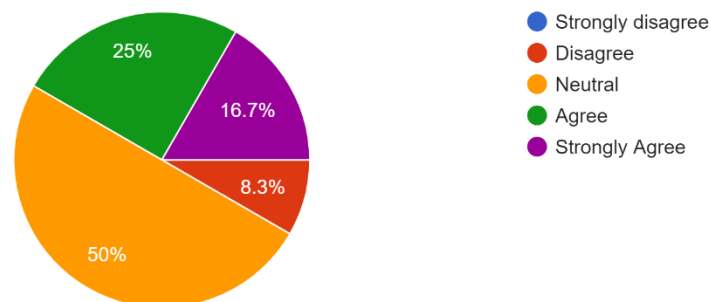
| Adequate Support for Projects and Research by College |

15.   Adequate Funding and Support by University for Upgrading Skills: It is observed that only 16.7 % teachers strongly agreed that university provide adequate funds for upgrading teaching skills. A major percentage i.e 25% has neutral approach. 33.3% agreed to the same.25% were of opinion that university has to put more efforts to provide financial resources for upgrading the skills.
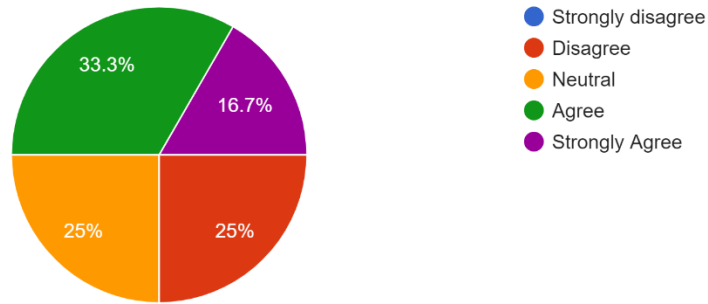
Adequate Funding and Support by University for upgrading Skills

16. Fair Provision for Professional Development: To evolve in any profession it is very necessary that the provision of employee's training programmes should be fair. Employee should be given freedom to attend the training and development programme as per their requirement. Although provision related to training etc are framed by Himachal Pradesh University being the affiliated institution of university 25% teachers strongly agreed that these provisions are fair and good. 41.7% st agreed that provision for professional development are fair. 33.3 % had neutral approach towards it.
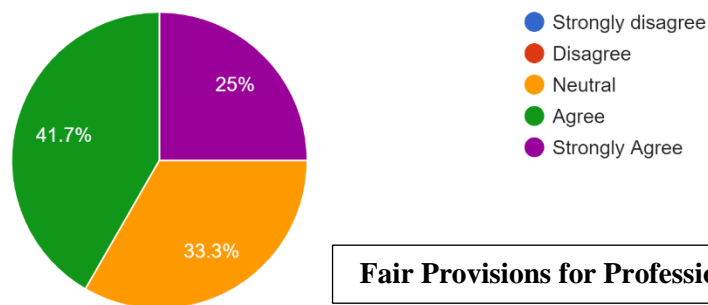

Fair Provisions for Professional Development

Analysis Report of Employee Feedback
2019-2020

| Sr. No.	Questions	Excellent (%)	Very Good (%)	Good (%)	Average (%)
1.	Work Environment	85.7	14.3	-	-
2.	Opportunity for Skill Up gradation/ Technical Knowledge	57.1	28.6	14.3	-
3.	Innovation / Creativity encouraged at Work	71.4	28.6	-	-
4.	Relationship with Senior/ Peers/ Subordinate	85.7	14.3	-	-
5.	Role of College Principal	100	-	-	-
6.	Performance Appraisal	85.7	14.3	-	-
7.	College Infrastructure	85.7	14.3	-	-
8.	Canteen Facility	57.1	42.9	-	-
9.	Work Load and Responsibility	71.4	28.6	-	-
10.	Grievance Redressal Mechanism	57.1	42.9	-	-

On the basis of feedback from the employees, the college facilities including infrastructure was assessed on the basis of following parameters:

1. **Work Environment**: All the employees of the college were highly satisfied with the work environment of the college. 85.7% states the environment in excellent and 14.3% stated the same in very good category.


Work Environment
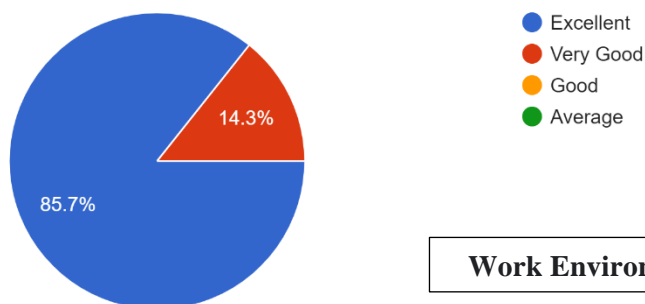
2. **Opportunity for Skill up gradation/ Technical Knowledge:** 57.1% employees stated that the college is providing excellent opportunities. 28.6% and 14.3% observed the

opportunities in very good and good category for skill upgradation and technical knowledge.
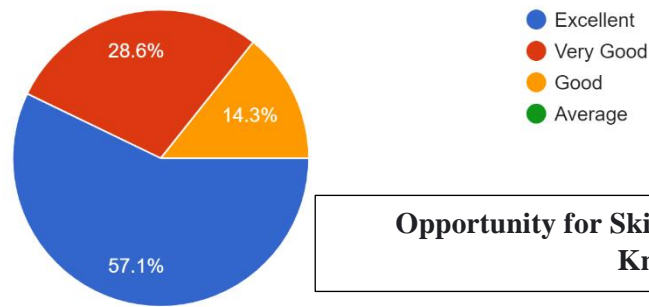
Opportunity for Skill up gradation/ Technical Knowledge

3. **Innovation / Creativity Encouraged at Work:** About 71.4% of the employees of the college stated innovation, creativity encouragement at work as excellent. Remaining 28.6% found it very good as stated in the feedback form.
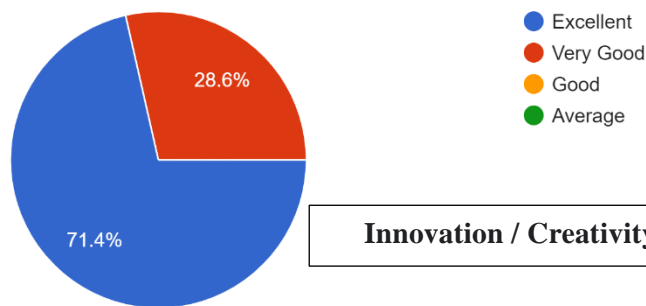
Innovation / Creativity Encouraged at Work

4. **Relationship with Senior/ Peers/ Subordinate Innovation:** 85.7% of employees of the college found their relationships excellent with seniors, peers and subordinates. Only 14.3% found it in very good category. It shows that there is a clubbable environment in the college employees.
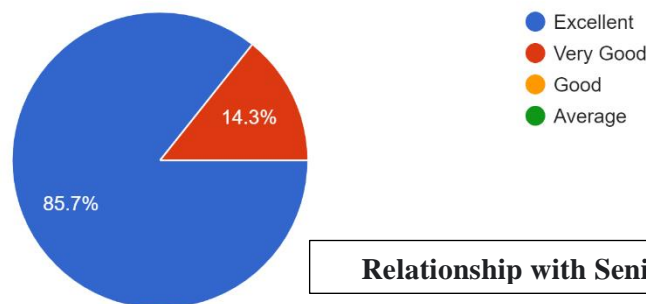

Relationship with Senior/ Peers/ Subordinate

5. **Role of College Principal:** All the employees of the college stated that the role of the principal is excellent in the college.

Role of College Principal

6. **Performance Appraisal:** The following figure shows that about 85.7% of the employees represented their response as excellent in performance appraisal and remaining 14.3% found it very good.
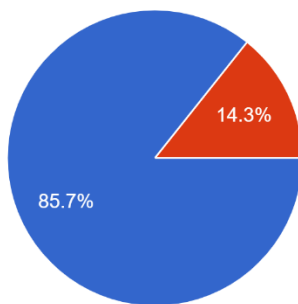

Performance Appraisal

7. **College Infrastructure:** The infrastructure of any institution plays an important role in the development of the same. About 85.7% of the employees represented their response as excellent in college infrastructure and remaining 14.3% found it very good. The whole staff found the infrastructure of the college excellent for working.
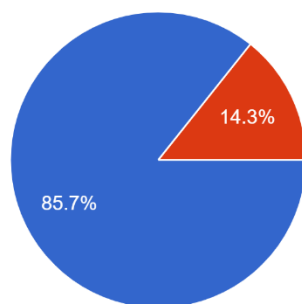

College Infrastructure

8. **Canteen Facility:** The analysis of the feedback form shows that about 57.1% of the total employees of the college are getting excellent canteen facilities in the campus. Remaining 42.9% rated it in very good category.

Canteen Facility
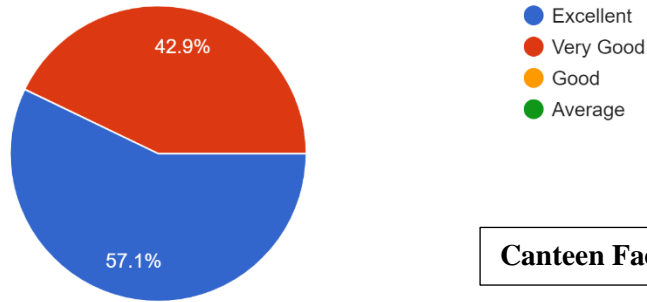
9. **Workload and Responsibility:** The figure shows that about 71.4% of the staff found excellent workload and responsibility and remaining 28.6% found it very good in the college. It shows that the employees are very happy and satisfied with the assigned workload and responsibility.

Workload and Responsibility
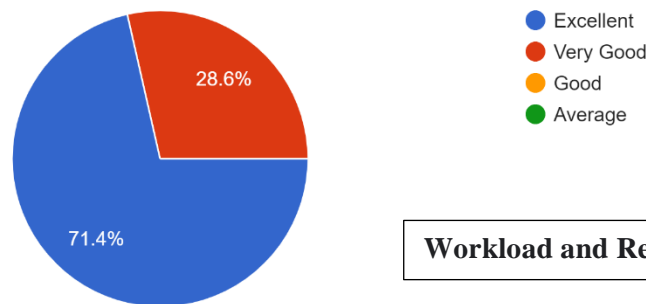
10. **Grievance Redressal Mechanism:** About 57.1% of the employees found excellent grievance redressal mechanism in the college and remaining 42.9% observed it very good.


Grievance Redressal Mechanism
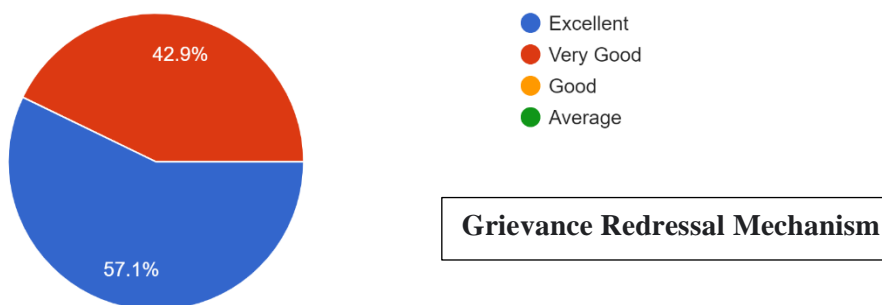
Analysis Report of Parents Feedback

2019-2020

Sr.no.	Questions	Excellent (%)	Very Good (%)	Good (%)	Average (%)
1.	Admission Procedure	51.7	30.0	18.3	-
2.	Academic Disciplines (Conduct of Lectures and Practicals etc.) Observed by College	43.3	36.7	18.3	1.7
3.	Student Counselling Guidance	36.3	48.2	13.8	1.7
4.	Improvement in Soft Skills, Knowledge, Ethics and Morality Observed in your ward during studying in College	45	31.7	18.3	5.0
5.	Infrastructure and Lab Facilities	31.7	41.7	18.3	8.3
6.	Canteen Facility	40	21.7	28.3	10.0
7.	Sports and Cultural Facility	25	35	31.7	8.3
8.	ICT facility Provided by College	30	43.3	20	6.7

1. **Admission Procedure:** It has been found that 51.7% of the total respondents observed the excellent admission procedure. 30% stated the admission procedure is very good remaining 18.3% of the total parents rated the admission procedure in average category.
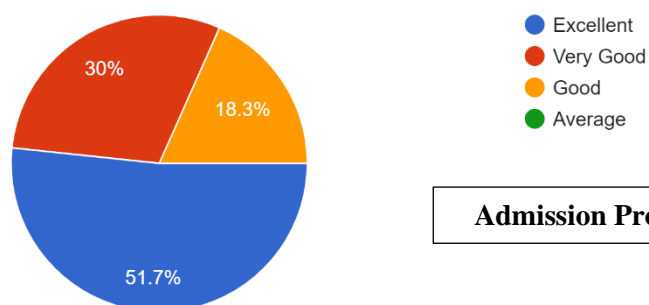

Admission Procedure

2. **Academic Disciplines Observed by College:** About 43.3% of the total parents witnessed excellent academic discipline in the college. 36.7 % found it very good and 18.3% stated the academic discipline in good category. Only 1.7% of the parents observed average academic discipline in the college.
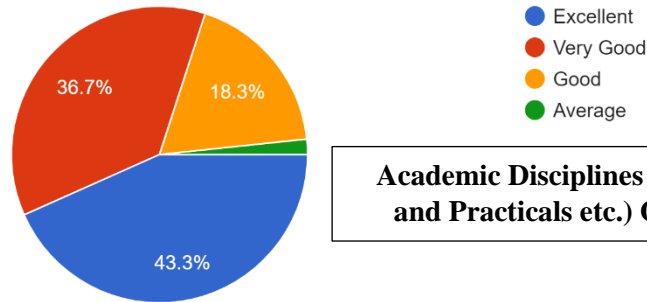
Academic Disciplines (Conduct of Lectures and Practicals etc.) Observed by College

3. **Student Counselling &Guidance:** The study shows that about 36.2% of the parents found the excellent counselling and guidance in the college. 48.3% rated this facility in very good category. Only a minimal proportion of the parents (i.e. 13.8% and 1.7%) found the student counselling and guidance good and average respectively.
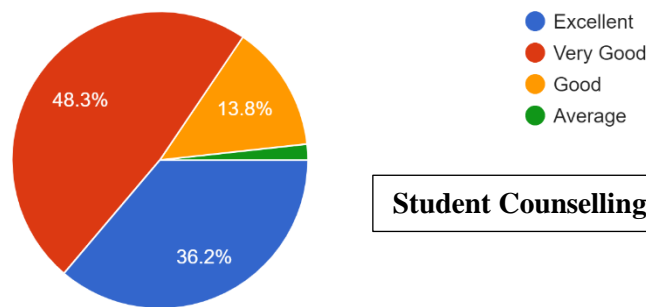

Student Counselling& Guidance

4. **Improvement in Soft Skills, Knowledge, Ethics and Morality:** A major proportion (45%) of parents found the excellent improvement in their ward regarding soft skills, knowledge, ethics and morality. About 31.7 % of the total parents rated these improvements in very good category and only 18.3% and 5.0% observed these improvements in good and average category respectively.
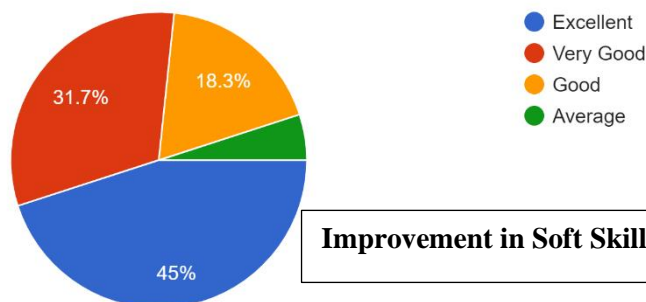

Improvement in Soft Skills, Knowledge, Ethics and Morality

5. **Infrastructure and Lab Facilities:** About 31.7% of the total parents found the excellent infrastructure and lab facilities. 41.7% of the parents observed these facilities very good. Only 18.3% and 8.3 % of the total parents found these facilities good and average on given four-point scale respectively.
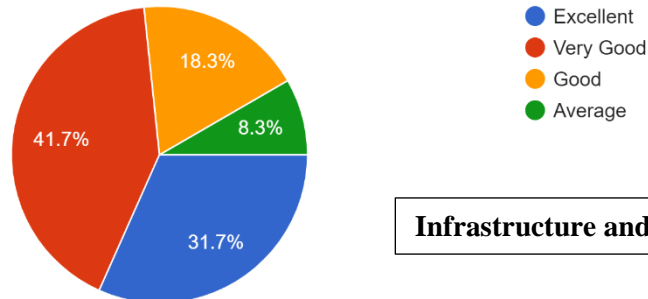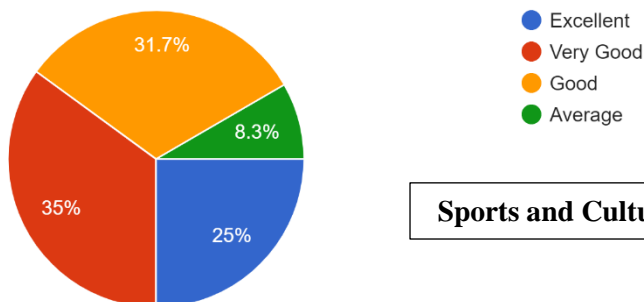

Infrastructure and Lab

6. **Canteen Facility:** It has been found in the feedback form of the parents that 40% of the total parents rated excellent canteen facilities. 21.7% and 28.3% found it in very good and good category respectively. only 10% found it in average category.
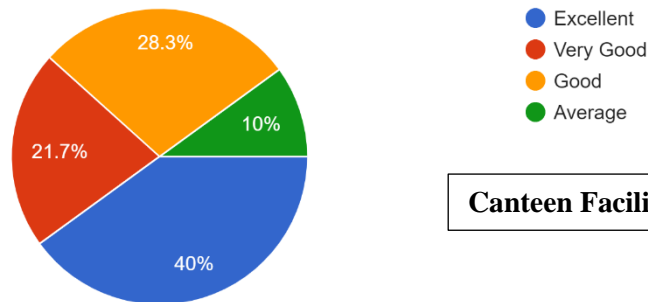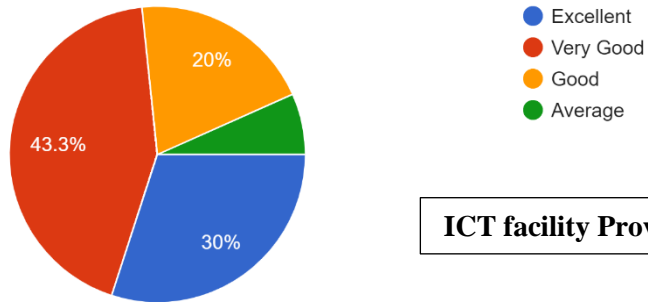

Canteen Facility

7. **Sports and Cultural Facility:** The study shows that about 25.0 % of the parents found the excellent sports and cultural facilities in the college. About 35% of the total parents rated these

Sports and Cultural Facility

facilities in very good category. Only 31.7% and 8.3% found the sports and cultural facilities

good and average respectively.

8. **ICT facility Provided by College:** It has been found in the feedback form of the parents that 30% of the total parents rated excellent ICT facility provided by college. 43.3% found it in very good category respectively. only 20% and 6.7% found it in good and average category respectively.

ICT facility Provided by College